

FCC MAIL SECTION
Federal Communications Commission

DA 99-2609

Nov 29 3 20 PM '99
Before the
Federal Communications Commission
Washington, D.C. 20554
DISPATCHED BY

In the Matter of

Provision of Access for
800 Service

CC Docket No. 86-10

CLARIFICATION ORDER

Adopted: November 22, 1999

Released: November 22, 1999

By the Deputy Chief, Common Carrier Bureau:

1. On March 31, 1999, the Common Carrier Bureau (Bureau) released the *NASC Change Reconsideration Order* in the above-captioned docket.¹ In that order, the Bureau addressed a petition filed by MCI Telecommunications Corporation (MCI) that sought clarification or reconsideration of the requirement in the *NASC Change Order*² that Resporg change requests be accompanied by "proper written authorization" from the toll free services customer. In the *NASC Change Reconsideration Order*, the Bureau granted MCI's request for clarification of the *NASC Change Order* and denied its request for reconsideration of that order. In this order, we clarify the application of certain language in the *NASC Change Reconsideration Order*.

2. In paragraph 6 of the *NASC Change Reconsideration Order*, the Bureau made the following statement: "In response to MCI's initial request, we clarify that in our *NASC Change Order* the Bureau did not intend to allow PIC change procedures to be used for Resporg changes: we intended that all Resporg change authorizations be in writing" (emphasis added). The application of this italicized language warrants further clarification.

3. First, we note that a toll free service customer's change from one Resporg to another may be handled in one of two ways: either by the two Resporgs themselves, in concurrence; or, by the NASC Administrator, without prior notice to the incumbent Resporg. The *NASC Change Order* applies only to those Resporg changes that are made by the NASC Administrator, and it is only to those changes that the italicized language in paragraph 2 refers. Those changes must be based on proper written authorization from the toll free services customer.³ Second, by "proper written authorization," the Bureau did not intend

¹ *Provision of Access of 800 Service*, CC Docket No. 86-10, Order on Reconsideration, DA 99-413 (rel. Mar. 31, 1999) (*NASC Change Reconsideration Order*).

² *Provision of Access for 800 Service*, CC Docket No. 86-10, Order, 8 FCC Rcd 1844 (Com. Car. Bur. 1993) (*NASC Change Order*). In that order, the Bureau established procedures under which the toll free Number Administration and Service Center (NASC) could, upon request, change the Responsible Organization (Resporg) for toll free service accounts.

³ *NASC Change Order*, 8 FCC Rcd at 1845.

to preclude the current NASC practice of accepting Letters of Authorization for Respong change requests that contain a subscriber PIN number, in lieu of the subscriber's signature.⁴

4. Accordingly, IT IS ORDERED that application of the language referenced in paragraph 2, above, IS CLARIFIED as discussed in paragraph 3.

FEDERAL COMMUNICATIONS COMMISSION

A handwritten signature in black ink, appearing to read 'Robert C. Atkinson', with a long horizontal line extending to the right.

Robert C. Atkinson
Deputy Chief, Common Carrier Bureau

⁴ See Letter to Michael Wade, President, Database Service Management, Inc. (DSMI), from Robert C. Atkinson, Deputy Chief, Common Carrier Bureau (May 17, 1999) (requesting that DSMI continue to accept Letters of Authorization for Respong change requests that contain a subscriber PIN number, in lieu of the subscriber's signature).